



# aetna<sup>®</sup>

Quality health plans & benefits

Healthier living

Financial well-being

Intelligent solutions

## The right prescription for drug safety and support

# **Aetna Specialty Pharmacy<sup>®</sup> medicine and support services**

Specialty drugs are just that — special.

They take some getting used to. But they make a big difference to someone with a chronic condition.

So at Aetna Specialty Pharmacy,\* your employees get special support to take this medicine the right way, if they need it. These unique drugs get special handling, too.

### **Quick, safe and supportive**

Our experience with specialty drugs helps us meet your employees' medicine and safety needs.

We work carefully with your employees and their prescribing doctors to make sure they get the right dose of the right drug ... at the right time.

Then, we help your employees stick with treatment through training or follow-up.

\*Aetna Specialty Pharmacy and the Specialty Pharmacy Network may not be available to California HMO members. Doctors may have agreed to provide and administer these drugs to members themselves. Or they may write a prescription that members can fill at any participating retail or mail-order pharmacy.

## Services beyond the neighborhood pharmacy

### Tracking and reporting

How hard are your pharmacy dollars working? Where can you improve?

We keep you in the know with these reports:

*Outcomes tracking:* We track progress, therapy issues or changes the prescribing doctor made due to our clinical support.

*Management reports:* You get details on your pharmacy spending and the quality of your employees' care. You also get information to help you build targeted health and wellness programs.

### Medicine by mail

We pack the drug securely to meet the requirements of the drug manufacturer. Then, we track its progress to ensure it arrives quickly and safely.

Your employees get their medicine in the comfort of their home or wherever they prefer. So it's easier to stick with treatment.

### Clinical support and monitoring

Our nurses and pharmacists can work with your employees to help them get comfortable with their medicine.

Support could include:

- Training to self-inject drugs
- Help coping with side effects
- Coordination of home health care, if needed
- Follow-up with prescribing doctors

We'll also just be there to help them get through the rough spots.

### Help with drug costs

Your employees deserve the right medicine, at the right cost. So we offer a choice of payment options. And we can guide them to other resources, like social service aid or programs sponsored by the drug manufacturer.

**Support for your employees' special medicine needs.**  
Speak with your sales rep about Aetna Specialty Pharmacy.

**In Idaho, health benefits and health insurance plans are offered and/or underwritten by Aetna Health of Utah Inc. and Aetna Life Insurance Company. For all other states, health benefits and health insurance plans are offered and/or underwritten by Aetna Health Inc., Aetna Health of California Inc., Aetna Health Insurance Company of New York, Aetna Health Insurance Company and/or Aetna Life Insurance Company (Aetna). In Florida, by Aetna Health Inc. and/or Aetna Life Insurance Company. In Utah and Wyoming, by Aetna Health of Utah Inc. and Aetna Life Insurance Company. In Maryland, by Aetna Health Inc., 151 Farmington Avenue, Hartford, CT 06156. Each insurer has sole financial responsibility for its own products.**

Aetna Specialty Pharmacy refers to Aetna Specialty Pharmacy, LLC, a licensed pharmacy subsidiary of Aetna Inc. that operates through specialty pharmacy prescription fulfillment. This pharmacy is a for-profit entity. The charges that Aetna negotiates with Aetna Specialty Pharmacy may be higher than the cost it pays for the drugs and the cost of the mail-order pharmacy services it provides. Aetna receives rebates from drug manufacturers that may be taken into account in determining Aetna's Preferred Drug List. Rebates do not reduce the amount a member pays the pharmacy for covered prescriptions. Prices for specialty pharmacy services are established by Aetna affiliates and may exceed Aetna's cost for these services. Pharmacy rebates may not be included in claims experience. This material is for information only and is not an offer or invitation to contract. An application must be completed to obtain coverage. Rates and benefits vary by location. Health benefits and health insurance plans contain exclusions and limitations. Health information programs provide general health information and are not a substitute for diagnosis or treatment by a physician or other health care professional. Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna plans, refer to [www.aetna.com](http://www.aetna.com).

**Policy forms issued in Oklahoma include:** HMO OK COC-5 09/07, HMO/OK GA-3 11/01, HMO OK POS RIDER 08/07, GR-23 and/or GR-29/GR-29N.

**Policy forms issued in Idaho include:** AL HCOC 02, AL HGrpPol 01, ID COC V001 2015 ACA, ID GrpAg01 2015, GR-96814 02, ID-GA-SG-AETNA Amendment 2016 01, AL ID HNO COC Amendment 2016 01, GR-9/GR-9N, GR-23 and GR-29/GR-29N.

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